

Chair's Comments

Training Link has continued to provide training, individual employment support and at times inspiration. The service users are from diverse backgrounds, the majority of whom are local residents. Whatever the cultural differences there is one common thread - that is the desire to learn and to acquire new skills in order to find satisfying work or to move on to further education. One of the great strengths of TL is that the learning environment is accessible and friendly. Great care is taken to ensure that each person who walks into the centre is provided with individual attention to help them to select the best possible option that is available at Training Link. In 2004 this work continued unabated, with increasing need for employment mentoring and language support.

It is a great pleasure for me to continue to be a part of an organisation which makes such a difference to the lives of people who would otherwise not have access to available community resources. We look forward to 2005, when we will celebrate our twentieth year as a grassroots community learning support centre.

B Goring Moore

Director's Report

In spite of considerable challenges in 2004 we are pleased to report a successful year. We were able to maintain our working links with Camden Community Adult Education. They have helped to establish Training Link's *UK online* programme which has made a tremendous difference to our ICT service delivery. In January the ICT tutor succeeded in registering Training Link as a European Computer Driving License (ECDL) registered centre and ran a pilot programme for local residents. The popular central LSC funded Intercultural Counselling Course went exceptionally well with seventeen starters, out of which 76% achieved their certificates. 46% were Camden residents, 23% from Islington and 31% were from other boroughs. We continued our long-term partnership work with the Separation and Reunion Forum (SRF) and helped to organise a very successful fifth annual conference in November entitled "*Attachment Perspectives of People of Mixed Heritage*".

We were grateful to the Camden Central Community Umbrella for financial assistance that enabled us to redesign the website and update Training Link's publicity. The newly redesigned website is now up and running and we hope this will help to market the ECDL programme as well as to develop further links with other training providers. In October Diane Leacock from the Abbey Charitable Trust visited TL and we were delighted to receive a cheque for £3,561 in support of the introduction to IT programme. We were also pleased to complete some refurbishment work with the support of the Camden Premises Improvement Fund.

As always, I would like to express my thanks to the staff, volunteers and the trustees, who have been extraordinarily generous with their time, energy and commitment.

Louisa John-Baptiste

Projects & Partnerships

Phoenix Rising –a holiday project for parents and their children; this year thirty seven children and parents enjoyed an outing with financial assistance from the Fitzdale Trust.

The Phoenix Partnership

The Phoenix Partnership was established in 2004 to maximise local resources and capitalise on local skills and expertise and to collaborate on funding opportunities. The current members are Training Link, the Sudanese Woman's Group (SWA) and the Creative and Supportive Trust (CAST) which are all Camden-based groups.

The Basement Dance Studio

TL works in collaboration with the Basement to develop and accredit training in contemporary dance that offers young people a stepping stone into the creative arts. A total of thirty five students from London boroughs received level 2-3 awards.

The Separation and Reunion Forum (SRF)

The SRF group was formed out of research which analysed the impact of trauma on children who were separated and later reunited with their parents as a result of immigration. The overall aim of the project is to raise awareness of the impact of early separation amongst parents, education providers, community health service providers and social workers. In addition to the group's work with Training Link, they have worked in collaboration with Goldsmith's University, London Metropolitan University, Holloway Road and St Matthew's Church in Brixton. This year's conference was over-subscribed. One hundred and fourteen participants were accommodated on the day. Further information and conference papers are available from the group's website. www.serefo.org.uk

Developments

- ❑ Expand the IT programme to include Computers with English Language Support.
- ❑ Work in collaboration with UK online and voluntary sector organisations in Camden to market and deliver the ECDL on line programme.
- ❑ Continue to implement the Funding Strategy and secure a Learning Support Centre Manager post.
- ❑ Enhance the employment mentoring aspect of the TL service provision.
- ❑ Continue our collaborative work with partnerships.
- ❑ Deliver the Intercultural counselling skills course in individual units.

STATEMENT OF FINANCIAL ACTIVITIES
(Incorporating Income and Expenditure)
FOR THE YEAR ENDED 31st DECEMBER 2004

	Total 2004 £	Total 2003 £
Incoming Resources		
Donations, legacies and similar incoming resources	89,619	93,271
Income from activities for generating funds	734	2,364
Donations	17	35
Bank Deposit Interest	921	424
Total Incoming Resources	91,291	96,094
Resources Expended		
<i>Direct Charitable Expenditure</i>		
Counselling Courses	62,114	83,231
Phoenix Rising	336	700
	62,450	83,931
<i>Other Expenditure</i>		
Management and Administration	24,436	30,553
Total Resources Expended	86,886	114,484
Management Charge	0	0
Net Income/(Expenditure) for year	4,405	-18,389
Funds Brought Forward	64,862	83,251
Funds Carried Forward	69,267	64,862

BALANCE SHEET
AS AT 31st DECEMBER 2004

	£	2004 £	£	2003 £
Tangible Fixed Assets		11,058		16,305
Current Assets				
Debtors	2,736		465	
Cash balance	58		154	
Bank accounts	62,145		49,498	
		64,939		50,117
Creditors: Amounts Falling Due Within One Year	6,730		1,560	
Net Current Assets/(Liabilities)		58,209		48,557
Net Assets		69,267		64,862
Funds				
Restricted Funds		3,794		25,110
Unrestricted Funds		65,473		39,752
Total Funds		69,267		64,862

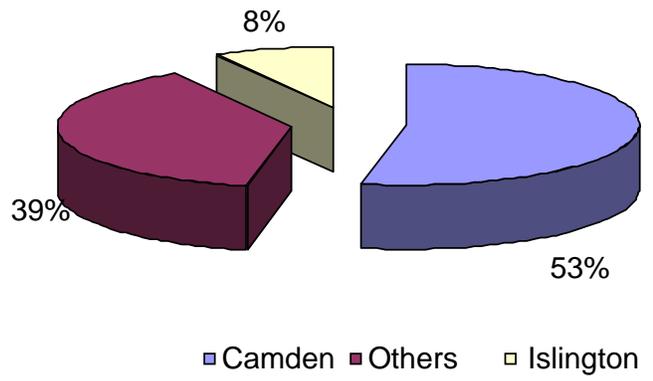
Treasurer's Report

The figures on the above pages are a financial summary and have been extracted from Training Link's audited accounts. The auditors, Latham Lambourne, gave an unqualified opinion. These summarised accounts may not contain sufficient information to allow for a full understanding of Training Link's financial affairs. For further information a full set of the audited accounts should be consulted. Copies are available on request from Training Link's office.

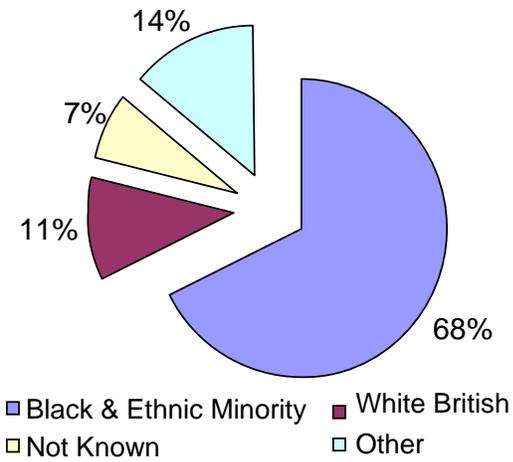
FUNDING



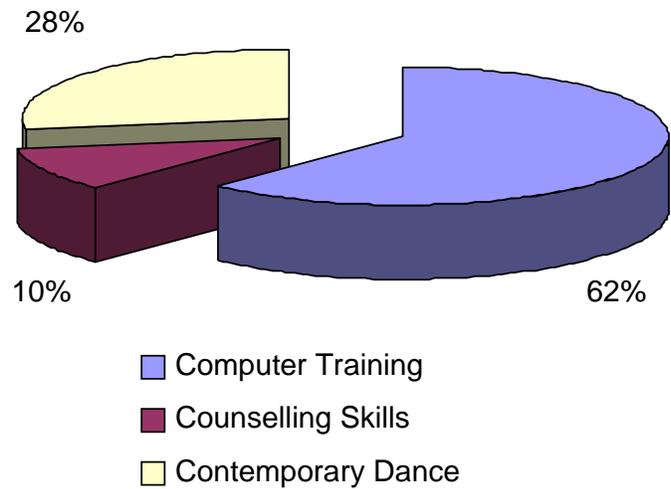
SERVICE USERS BY BOROUGH



ETHNICITY



QUALIFICATIONS BY COURSE



Special thanks to the following people for their continuous support throughout the year.

Trustees

Brenda Goring - Moore	Chair
Beverley Willis	Vice Chair
Faize Bedirhan-Yakup	Treasurer
Nelly Stefanfova	Vice Treasurer
Dr Elaine Arnold	Member
Rahman Bagum	Member
Hanna Hailu	Member

Staff

Adnan Mahmood	Finance
Louisa John-Baptiste	Director

Volunteers

Adolfo Gaspar	IT Support
Frances Connelly	Student Support
Lidia Felix	Research and Fundraising
Tayo David-Ogundele	Training and Development and Mentoring

Freelance Trainers

Avril Johnson	Counselling
Dilek Gungor	Counselling
Beryl McCorkle	Experiential Group
Bernadette Hawkes	Counselling
Tracy Hamilton	Learning Resource Assistant (LRA)

Special thanks to the following staff who completed their short term contract which ended in August 2004.

Alp Alsan Mehmet	IT Coordinator
Ami Felix George	Finance Support
Kate Taylor	Administrator
Kyode Walker	IT Support

Service Providers

Accountant	Accountancy Services Bureau (ASB)
Auditor	Latham Lambourne
M Saad Inam	Website Design
Syed Omer Javaid	Website

Other Advisors and Supporters

Maya Alva	Camden Voluntary Sector Unit (VSU)
Roy Birkhead	Central London Learning Skills Council (I
Camden Libraries	UK Online
Camden ICT Maintenance	UK Online
Camden Training Network	
Voluntary Action Camden	
London Voluntary Sector Training Consortium	

Partnerships

Separation and Reunion Forum
Basement Arts and Health Education Project
Camden Community Adult Education

Funders

Abbey Charitable Trust
Camden Education (UKOL)
Camden Voluntary Sector Unit (VSU)
Community Chest (CCCU)
Fitzdale Trust
Learning Skills Council (LSC)
Premises Improvement Fund

Comments from Students

"I was very pleased and surprised that I was contacted by Training Link who were able to help me to learn how to use a computer. Also, I find it very easy to come to Training Link and all the people involved are very friendly and willing to help me to further my job prospects. I had no knowledge whatsoever of computers and now after six weeks and half way through the course I feel much more confident. The tutors are very easy going and patient but nevertheless teach us a lot."

"I was looking for a course for quite some time as I am over 65. I didn't want to do a course with people all my own age – I wanted to do a mixed course. I was nervous before I came but the computer class is a very relaxed class to be in and I have learned quite a bit. The tutor is very patient and gives you individual assistance if you need it – which I do!"

"I wish that the course had been longer."

